

IRS Taxpayer Assistance Centers are your source for personal *federal* tax help when you believe your tax issue cannot be handled online or by phone, and you want face-to-face assistance.

Lynchburg, 1101 Court St., Lynchburg VA 24504; (434) 528-1890

Danville, 3303 Hwy. 29 N., Danville, VA 24540: (434) 836-7072

Hours: Mon-Fri: 8:30 am to 4:30 pm (closed for lunch from 12:30 pm to 1:30 pm)

Please call for information regarding services provided and payment options.

VA State Tax Information

- Forms are available at www.tax.virginia.gov
- **Printed forms will not be automatically mailed this year.**
- The Campbell County Public Library will have a limited number of instruction booklets available for checkout.
- **The library will print a limited number of VA tax forms, which will be available at the circulation desk for \$0.15 per page.**
- Residents can also request forms/ instruction booklets from the state through the website or by phone.
- VA State Tax Frequently Asked Questions: <http://www.tax.virginia.gov/site.cfm?alias=IndividualFAQ>
- Customer Service: (804) 367-8031 (servicios disponible en espanol)
Hours of Operation: Monday – Friday, 8:30 a.m. – 5:00 p.m.

Compiled by Jordan Welborn, Tech Services Librarian
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Tax Resource for Campbell County Residents

Phone and Web Resources

- Federal Forms are available (in limited quantities) at the Campbell County Public Library or at www.irs.gov
- IRS Frequently Asked Tax Questions: <http://www.irs.gov/faqs/index.html>
- Contact the IRS: <http://www.irs.gov/contact/>
- Toll Free IRS Telephone Assistance for Individuals: 1-800-829-1040 and 1-800-829-4059 (TDD)
Hours of Operation: Monday – Friday, 7 am. – 7pm



Campbell County Public Library System

PO Box 310 ~ Rustburg VA 24588

Campbell County Library, Rustburg, 434.332.9560

Timbrook Library, Lynchburg, 434.239.1190

Staunton River Memorial Library, Altavista, 434.369.5140

Patrick Henry Memorial Library, Brookneal, 434.376.3363

www.campbellcountylibraries.org

Help Centers

VITA (Volunteer Income Tax Assistance) Centers offer free federal and state tax assistance and filing for citizens with an income less than \$50,000.

Campbell County: Commissioner of Revenue Office, Citizen Services Building, 85 Carden Lane, Rustburg, VA 24588; (434) 332-9518.

Hours: Mon-Fri: 9:30 am-11:30 am; 1:30 pm-4 pm.

Appointments are preferred.

Prepare! Please compile the following information and bring it with you to the VITA center:

- **Proof of identification**
- **Social Security Cards for you, your spouse and dependents**
- **Birth dates** for you, your spouse and dependents on the tax return
- Wage and earning statement(s) Form W-2, W-2G, 1099-R, from all employers
- Interest and dividend statements from banks (Forms 1099)
- A copy of last year's federal and state returns if available
- Proof of bank account routing numbers and account numbers for Direct Deposit, such as a blank check
- **Total paid for daycare provider and the daycare provider's tax identifying number** (the provider's Social Security Number or the provider's business Employer Identification Number)
- To file taxes electronically on a married-filing-joint tax return, **both spouses must be present to sign the required forms.**

The Campbell County VITA center will be open from January 17th until April 16th, 2012.

AARP Tax Assistance Centers

Local Locations/ Hours: For the most up-to-date information, call the AARP Membership Line @ 1-888-AARP NOW (1-888-227-7669) or visit www.aarp.org/taxaide.

All locations are open from February 1st until April 15th, 2011. All sites have e-filing; are handicap accessible and require no appointment. Arrive early to ensure an appointment.

Lynchburg Library-The Plaza; 2315 Memorial Ave, Lynchburg VA 24501; (434)455-6330

Times: Mon-Wed-Fri-Sat 9 am to 12:30 pm.

Note: Site will not be open on February 18, 20, & 25; March 5 & 24.

Templeton Senior Center- 225 Wiggington Rd., Lynchburg VA 24502; (434) 455-4115

Times: Mon-Wed-Sat 9 am to 12:30 pm

Note: Closed March 19.

Lynchburg Downtown Library- 900 Church St. Lynchburg VA 24504; (434) 455-3820

Times: Tues-Thurs 9:30 am to 1 pm

Danville Family YMCA- 810 Main St., Danville VA 24541; (434) 792-0621

Times: Tues 10 am to 2pm

AARP Frequently Asked Tax Questions: http://www.aarp.org/money/taxes/info-05-2010/taxaide_faqs.html If the answer is not in the list, you can submit a question online. A volunteer will get back with you.